

# PAARL AC ROTTWEILER SECURITY (PTY) Ltd

\* Your Safety is our Priority \* U veiligheid is ons Prioriteit  
\* Ukhuseleko lwakho lubalulekile kuthi

## PACRS Newsletter

Client news communication Oct 2015



WE ARE HERE TO  
**SERVE**



## Dear valued client

It is with great excitement that we are all looking forward to the end of year holidays, festive season and celebrations. Be it travelling plans or just spend valuable time with loved ones at home.

To ensure peace of mind we are reminding clients to test your alarm and book your service early to eliminate huge back logs. Please take into consideration that the holidays is upon us and that our technical department will be inundated with annual service requests. Thus be wise, book early.

Paarl AC Rottweiler Security would like to thank you our valued client for your loyal support. We are nearing our 30th year in business and our clients are our driving force that drives us to offer outstanding security services at value for money.

### Booking a Service Call

**NOTE:** We kindly request clients not to log service calls at our monitoring department (**0861 000 720 - option #1**) - as they are dealing in real-time 24/7 with alarm activations which will includes emergency responses.

We request that you follow the below procedure when you are booking a Service Call. The procedure is implemented to ensure that all our customers are taken care of.

#### Procedure to book a service call on your alarm or CCTV systems.

- ➡ Log call with the service department via email: [service@pacrs.co.za](mailto:service@pacrs.co.za)
- ➡ Specify the physical address of the faulty alarm.
- ➡ Contact person and contact number.
- ➡ Brief description of fault.
- ➡ Convenient time for our technician to repair alarm system.

We request that you test your alarm on a regular basis. Low battery signals can cause your alarm not to send signals to our control centre.

Annual services can also be requested at [service@pacrs.co.za](mailto:service@pacrs.co.za)

**Please note: all bookings are payable in advance.**

**For all payments please use your account number as reference number.**

### CLIENT FEEDBACK

**email:** [RaynoC@pacrs.co.za](mailto:RaynoC@pacrs.co.za)

### Our Helpdesk

**Tel:** **0861 000 720**

**Fax:** 021 862 6526

**email:** [info@pacrs.co.za](mailto:info@pacrs.co.za)

**web:** [www.pacrs.co.za](http://www.pacrs.co.za)

**PROUDLY  
SOUTH AFRICAN**



**PAARL**



**0861 000 720**

**Your Safety  
is our Priority**

### Our Services

- 24h monitoring & armed response.
- Escorts & lockup services.
- Routine patrolling of neighbourhoods, security complexes & other buildings.
- Installation of intruder alarms.
- CCTV systems & intercom systems.
- Gate & garage door automation.
- Access control systems.

### TECHNICAL

**email:** [service@pacrs.co.za](mailto:service@pacrs.co.za)

or **0861 000 720**

and option **#2.**

## New operational times

Monday to Thursday – 07:30 to 17:00

Friday – 07:30 to 16:00

Saturday – *only on special requests*

Our standby technician is available – After hour call out rates apply.



## Making Paarl safe for all

Paarl AC Rottweiler Security have been contracted to implement a world class CCTV system in the Paarl CBD (Lady Grey Street) and monitoring is done from our newly revamped CCTV Control Room. CCTV provides a constant presence at your home, business and/or properties.

**The main advantage of monitoring your CCTV offsite would be a distant guard to the service who is:**

- ➡ Contributing to public safety and security.
- ➡ Higher-grade.
- ➡ Not able to be intimidated.
- ➡ Less collusion between guard & criminal.
- ➡ Direct access to supervisors, armed response, control room and emergency services.

## CCTV as an extra security measure

If our clients require any CCTV solutions be it for your home or business, please feel free to contact our Sales Division [sales@pacrs.co.za](mailto:sales@pacrs.co.za)

We will advise you on the best cost effective CCTV solution.

*Your Safety is our Priority.*

**BE ALERT!**

Yours Sincerely

**AC Carolissen**  
**Director**

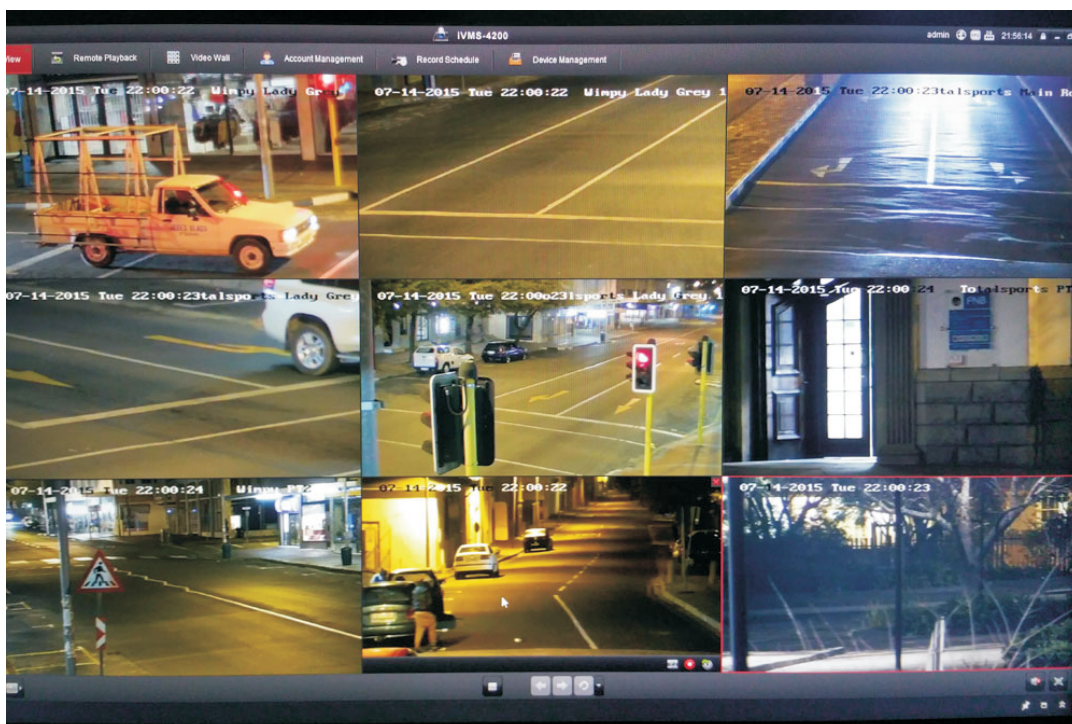
**PROUDLY**  
**SOUTH AFRICAN**



## Paarl CCTV Project



**STOP**  
**CRIME**



**website:** [www.pacrs.co.za](http://www.pacrs.co.za)

**0861 000 720**

**email:** [info@pacrs.co.za](mailto:info@pacrs.co.za)

**YOUR SAFETY IS OUR PRIORITY**