

PAARL AC ROTTWEILER SECURITY (PTY) Ltd

* Your Safety is our Priority * U veiligheid is ons Prioriteit
* Ukhuseleko lwakho lubalulekile kuthi

PACRS Newsletter

Client notification of annual increases on 1 September 2015



WE ARE HERE TO
SERVE



Dear valued client

Our letter hereby confirms that in order for us to continue providing a high level of service, our annual price increase of 8% is now effective from 1 September 2015.

This increase is unavoidable because of the rising costs; particularly in relation to ongoing Private Security Industry Regulatory Authority (PSIRA) staff training requirements, additional cost increases set by PSIRA for security workers living wage increases, operational costs, basic vehicle maintenance costs, security equipment, control room infrastructure, HR and administrative expansions, transportation and fuel expenses.

PACRS would like to thank you our valued client for your loyal support.

Load shedding

Our country faces many challenges and the current energy crisis compounds these challenges. We in the security industry are not exempt to these challenges.

When your power restores after "Load Shedding" the current voltage that is transferred through your plug points is sometimes much higher than the voltage your appliances can handle. This results in your appliance/s short circuiting. We must remember that your security system is also utilising plug points on your premises.

PACRS installs only quality and approved products but we still cannot guarantee your security system against damage due to over voltage. We strongly recommend that you consider installing surge protection plug tops for all your plug points in your premises to help against damage due to over voltage.

There has been a noticeable increase in the demand for service calls during our "Load Shedding" and this is placing our Technical department under immense pressure. We at PACRS are continuously revising our procedures to assist you our valued client and in this time of "Load Shedding" we have implemented measures below which will assist you.

Below is our new trading times implemented to assist you during this painful time.

- ➡ Monday to Friday – 07:30 to 17:00
- ➡ Saturday – Only on special requests
- ➡ Our standby technician is available – After hour call out rates apply.

CLIENT FEEDBACK

We are always interested in feedback from our clients.
email: RaynoC@pacrs.co.za

Our Helpdesk

Tel: 0861 000 720

Fax: 021 862 6526

email: info@pacrs.co.za

web: www.pacrs.co.za

PROUDLY
SOUTH AFRICAN



PAARL



0861 000 720

**Your Safety
is our Priority**

Our Services

- 24h monitoring & armed response.
- Escorts & lockup services.
- Routine patrolling of neighbourhoods, security complexes & other buildings.
- Installation of intruder alarms.
- CCTV systems & intercom systems.
- Gate & garage door automation.
- Access control systems.

TECHNICAL
email: service@pacrs.co.za

or **0861 000 720**
and option #2.

Booking a Service Call

We request that you follow the below procedure when you are booking a service call. The procedure is implemented to ensure that all our customers are taken care of.

Procedure to book a service call on your alarm or CCTV systems.

- ➡ Log call with the service department via email: service@pacrs.co.za
- ➡ Specify the physical address of the faulty alarm.
- ➡ Contact person and contact number.
- ➡ Brief description of fault.
- ➡ Convenient time for our technician to repair alarm system.

We request that you test your alarm on a regular basis. Low battery signals can cause your alarm not to send signals to our control centre.

Annual services can also be requested at service@pacrs.co.za

Please note: all bookings are payable in advance.
For all payments please use your account number as reference number.

Yours Sincerely

AC Carolissen
Director

Making Paarl safe for all

Paarl AC Rottweiler Security have been contracted to implement a world class CCTV system in the Paarl CBD (*Lady Grey Street*) and monitoring is done from our offices by our newly revamped CCTV Control Room. **Your Safety is our Priority.**



Limited Time SPECIAL CCTV

DVR KIT

1.000 + 2.000 + 3.000 + 4.000 = **ALL IN ONE KIT**

While stocks lasts

Main Features

- H.264, real time CP recording (X) available
- ACN-Wireless ACN-Busline
- All channel synchronous playback
- Motion detection 1280x1024
- HD up to 21"
- Mobile surveillance for android, ios, windows, android, blackberry

website: www.pacrs.co.za 0861 000 720 email: info@pacrs.co.za

YOUR SAFETY IS OUR PRIORITY